

Attachment C

Engagement Report



Engagement report

**South Eveleigh to Waterloo Metro walking and
cycling improvements**

March 2026

Contents

Overview	3
Key findings	5
Submissions summary table	6
Engagement activities	10
Appendix	11

Overview

Background

From 4 February to 4 March 2026, we asked the community for feedback on our proposal to reduce traffic lanes and to help make cycling safer and walking more comfortable along Henderson Road and Raglan Street in South Eveleigh.

Scope

Our plans include:

- installing a 2-way cycleway along the north side of Henderson Road and Raglan Street, connecting to existing cycleways and providing safe access to Waterloo Metro
- extending the kerb at Davy Road and Garden Street
- planting up to 28 new trees, including a new median strip between Davy Road and Wyndham Street, and removing 6 trees struggling to grow against private awnings
- retaining existing access to buses, including a new platform next to the cycleway west of Garden Street and providing space for a new bus stop at Waterloo Metro station.
- removing 45 car parking spaces on Henderson Road (north and south sides), and Raglan Street (between Cope and George streets, and between Cope and Cooper streets)
- restricting Raglan Street to bus-only access between Botany and Cope streets.

Background and context

This cycleway project will complete the missing link, along Henderson Road and Raglan Street, between the employment hub at South Eveleigh (formerly known as Australian Technology Park) and the new Waterloo Metro station. The first stage of the cycleway on Henderson Road, between Erskineville Station and South Eveleigh was built as a pop-up in 2020 and made permanent in 2023. This will extend it to connect all the way to the Metro station and to the George Street cycleway (to Central to the north, or to Green Square to the south). It will connect housing areas (including Ashmore, Erskineville and Explorer) with employment and transport hubs.

Purpose of engagement

The purpose of the engagement was to:

- notify stakeholders of the proposal.
- gather feedback from stakeholders and the community.

Outcomes of engagement

Submissions received during the February and March 2026 consultation

We received 169 email submissions and 207 people left 585 comments on the interactive map during the public exhibition period. The Sydney Your Say page was visited 3,982 times during the consultation period.

An additional 11 email submissions were made on behalf of local community groups/organisations, as listed below.

- Bicycle NSW
- Bike Leichhardt
- Bike Marrickville
- Transport for NSW
- Sydney Park Village
- Better Streets
- Sydney Metro
- REDWatch
- Counterpoint
- Stockland
- Homes NSW

Submissions and engagement activity

Quantity	Description of activity
766	Total submissions received
180	Emailed submissions received
3,982	Sydney Your Say webpage visits
924	Document downloads

Key findings

Overview of key findings from the interactive map

Primary sentiment	Count
Support	119
Oppose	22
Design/Suggestions	213
Mixed/Neutral	231

Top recurring themes

Top recurring themes across the 585 comments:

1. **Cycleway – 245** mentions
2. **Trees and greening – 196**
3. **Pedestrian crossings, safety and ease of access – 193**
4. **Parking – 113**
5. **Speed / safety – 79**
6. **Traffic & congestion / rat running – 67**
7. **Bus only / public transport priority – 53**
8. **Signals, arrows & cyclist detection – 39**

Submissions summary table

Map submissions

Issue / Theme	Times Raised	Description	City Response
Cycleway	245	Strong interest in completing the safe cycling connection to Waterloo Metro. Many comments express clear support for the cycleway as a missing link.	Noted
Trees, landscaping and greening	196	Support for shade, planting, and greening while ensuring footpaths remain wide enough.	We will plant the new trees in the new medians.
Pedestrian crossings & wait times and footpaths	193	Calls for shorter pedestrian wait times, wider footpaths, safer kerb ramps and better connectivity.	The project includes kerb extensions at Davy and Garden Streets to reduce crossing distance. Having a new waiting area for bus passengers near the Alexandria Hotel will improve space on the footpath. Kerb ramps will be made compliant. The City will ask Transport for NSW to shorten pedestrian wait times.
Parking (loss, time limits, enforcement)	113	Concerns about removal of parking spaces and requests for time limits, metering, and enforcement.	The City will look at parking controls and enforcement in the area to improve parking availability for residents. The detailed design will further develop the proposal and work towards retaining the parking spaces on the southern side of Henderson Road between Garden and Wyndham Street.
Speed & safety	79	Interest in lower speed limits and traffic calming to improve safety.	Noted
Traffic & congestion impacts	67	Concerns about congestion, rat-running, and desire for transparent traffic modelling.	The introduction of a bus-only section on Raglan Street will be removed from the proposal, reducing the changes to local access. The City's strategic direction to make a city for walking, cycling and public transport has informed the proposal to reallocate road space, in line with TfNSW's Road User Space Allocation Policy. Strong in principle support from people in this area indicates there is likely a latent

Issue / Theme	Times Raised	Description	City Response
			demand for more cycling trips, which are currently not being taken due to this missing link. The City often removes traffic capacity to make space for cycleways. Experience shows that traffic will adapt and some people will choose other modes of transport, resulting in negligible impacts.
Bus-only restrictions / PT priority	53	Feedback on proposed bus-only sections, especially noise impacts of the existing buses on Raglan Street; questions about access impacts.	The bus only section was included at the request of Transport for NSW, in part to enable longer pedestrian crossing times at the intersection with Botany Road. In response to the concerns raised, City staff have now confirmed with TfNSW that the bus-only restriction can be removed from the proposal. To address the concern about noise impacts of existing buses on Raglan, we will continue to push hard for TfNSW to service Raglan Street bus routes with electric buses.
Signals, turn arrows & cyclist detection	39	Requests for turn arrows, improved signal detection, and consistent timing for riders.	Bicycle lantern turn arrows are not yet included in TfNSW guidance. The project will use quadruple loop detectors which are reliable and effective across the whole width of the cycleway. We are hopeful of decent cycleway signal timing, especially as usage grows.
Trucks / heavy-vehicle restrictions	24	Requests to restrict or enforce limits on trucks and heavy vehicles.	Noted This issue is unrelated to this project.
Enforcement & compliance	21	Requests for parking, speed, and restriction enforcement.	City staff will review parking controls and enforcement to improve parking availability for residents. NSW Police are responsible for speed enforcement.
Local east-west access	20	Concerns about maintaining easy access between neighbourhoods.	The bus-only restriction is being removed from the proposal, retaining the existing east-west access for general traffic.
Lighting & amenity	20	Requests for improved lighting and night-time amenity near the Metro.	Lighting within the Metro public domain is TfNSW responsibility. The project includes a lighting audit and bringing all lighting along the cycleway up to standard.

Email submissions

Issue	Times Raised	City Response
Support for the project	79	Noted
Opposition to Raglan bus-only	58	The bus only section was included at the request of Transport for NSW, in part to enable longer pedestrian crossing times at the intersection with Botany Road. City staff will work with TfNSW to review the need for bus only and other ways better pedestrian times can be achieved.
Traffic congestion & traffic movement	47	The introduction of a bus-only section on Raglan Street will be removed from the proposal, reducing the changes to local access. The City's strategic direction to make a city for walking, cycling and public transport has informed the proposal to reallocate road space, in line with TfNSW's Road User Space Allocation Policy. Strong in principle support from people in this area indicates there is likely a latent demand for more cycling trips, which are currently not being taken due to this missing link. The City often removes traffic capacity to make space for cycleways. Experience shows that traffic will adapt and some people will choose other modes of transport, resulting in negligible impacts.
Parking loss & pressure	43	City staff will review parking controls and enforcement to improve parking availability. We will work with businesses along the route to consider accommodating any special needs. The detailed design will further develop the proposal and work towards retaining the parking spaces on the southern side of Henderson Road between Garden and Wyndham Street.
Pedestrian safety and ease of access	5	The project includes kerb extensions at Davy and Garden Streets to reduce crossing distance. Having a new waiting area for bus passengers near the Alexandria Hotel will improve space on the footpath. Kerb ramps will be made compliant. The City will ask Transport for NSW to shorten pedestrian wait times.
Bike network connections	5	City staff will consider future connections into the existing network.

Issue	Times Raised	City Response
Cycleway design feedback	4	Feedback will be incorporated, where possible, in the detailed design.
Oppose the project	1	Noted
Anti-social behaviour near metro	1	The City supports NSW Police in managing anti-social behaviour.

Engagement activities

Overview of engagement undertaken

Sydney Your Say webpage

A Sydney Your Say webpage -

<https://www.cityofsydney.nsw.gov.au/proposed-works-maintenance/have-your-say-walking-cycling-improvements-south-eveleigh-waterloo-metro> -

was created. The page included an electronic copy of the concept design, survey and other key information about the consultation.

Online feedback form via interactive map

The community and stakeholders were able to give feedback using an online feedback form. A link to the feedback form was provided on the Sydney Your Say website.

Sydney Your Say e-news

The consultation was included in the Sydney Your Say February 2026 e-newsletters (4013 subscribers).

Consultation letter

A letter was posted to residents, inviting them to give feedback on the proposal. 1,635 letters were distributed.

Community consultation information sessions

2 community information sessions were held on Thursday 12 February and Saturday 14 February 2026 and was attended by 10 residents and stakeholders. Their feedback has been incorporated into the key findings of this report.

On-site signage

12 notice boards were installed along the alignment, inviting people to give feedback on the proposal.

Other activities

City staff attended Summer on the Green at Waterloo, Waterloo Wellbeing and Safety Action Group and a REDWatch committee meeting.

Appendix

Signage

CITY OF SYDNEY

Have your say

Walking and cycling improvements between South Eveleigh and Waterloo Metro

We Invite your feedback on walking Improvements and a cycleway between South Eveleigh and Waterloo Metro. The proposal will help make cycling safer and walking more comfortable along Henderson Road and Raglan Street.



How to give feedback
You can give feedback at [cityofsydney/consultations](https://cityofsydney.nsw.gov.au/consultations) or use the QR code.

Consultation closes at:
5pm Wednesday 4 March, 2026.

For more information, please contact
Craig Ryan, Senior Engagement Officer on:
02 9265 9333
sydneyyoursay@cityofsydney.nsw.gov.au

cityofsydney.nsw.gov.au

Notification letter



City of Sydney
Gadigal Country
456 Kent Street
Sydney NSW 2000

+61 2 9265 9333
council@cityofsydney.nsw.gov.au
GPO Box 1591 Sydney NSW 2001
cityofsydney.nsw.gov.au

4 February 2026

**Walking and cycling improvements
between South Eveleigh and Waterloo Metro**

We invite your feedback on walking improvements and a cycleway between South Eveleigh and Waterloo Metro. The proposal will help make cycling safer and walking more comfortable along Henderson Road and Raglan Street in South Eveleigh.

Proposed changes

- Installing a 2-way cycleway along the north side of Henderson Road and Raglan Street, connecting to existing cycleways and providing safe access to Waterloo Metro
- Extending the kerb at Davy Road and Garden Street
- Planting up to 28 new trees, including a new median strip between Davy Road and Wyndham Street, and removing 6 trees struggling to grow against private awnings
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How to give feedback

You can view details and give your feedback by Wednesday 4 March at sydneyyoursay.com.au.

You can also chat to us at the northern entrance of Waterloo Metro station at 3:30pm to 4:30pm on Thursday 12 February and at 12pm to 1pm on Saturday 14 February. These events are subject to weather conditions.

Contact us

For more information, please contact Craig Ryan, Senior Community Engagement Coordinator on 02 9265 9333 or email sydneyyoursay@cityofsydney.nsw.gov.au.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Maren Parry".

Maren Parry
Development Manager

After this consultation, we'll consider all feedback and report the results to Council. If Council approves the project we will use your feedback to inform the detailed design.



Your say on walking and cycling improvements between South Eveleigh and Waterloo Metro

We're proposing to reduce traffic lanes and to help make cycling safer and walking more comfortable along Henderson Road and George Street in South Eveleigh.

View the plans and have your say by Wednesday 4 March.

[Learn more](#)